

## A STREET HAIL LIVERY PERMIT (ALSO KNOWN AS A BORO TAXI LICENSE) REFERENCE GUIDE

Anyone interested in applying for a Street Hail Livery permit, (also known as a boro taxi license), should read this reference guide carefully and completely. This guide provides basic information on how you can apply for Street Hail Livery permit (also known as a boro taxi license). It also provides information on the type of modifications you'll need to do to your vehicle in order to operate it as a boro taxi.

### A. Who can drive a Street Hail Livery vehicle, (also known as a boro taxi vehicle)?

WHAT TYPE OF VEHICLE CAN YOU DRIVE WITH YOUR LICENSE TYPE?	
<b>MEDALLION DRIVER LICENSE *</b> - Medallion "Yellow Taxicab", Street Hail Livery, or For Hire Vehicle.	<b>PARATRANSIT DRIVER LICENSE</b> - Paratransit and Wheelchair Accessible Street Hail Livery Vehicles only.
<b>FOR HIRE VEHICLE DRIVER LICENSE*</b> - <u>Licensed BEFORE 6/2/2012</u> - Street Hail Livery & For Hire Vehicle, <u>Licensed AFTER 6/2/2012</u> - For Hire Vehicle Livery Dispatch Only.	<b>COMMUTER VAN DRIVER LICENSE</b> - Commuter Van vehicles only.

\*In order to drive an accessible vehicle you must take the Wheelchair Accessible Training Course. Visit our website at [www.nyc.gov/tlc](http://www.nyc.gov/tlc) for more information.

### B. How do I apply for a Street Hail Livery permit (also known as a boro taxi license)?

The application for a Street Hail Livery permit (also known as a boro taxi license) is currently available on our web site: [www.nyc.gov/tlc/shl](http://www.nyc.gov/tlc/shl). It is also available at our LIC Queens and Staten Island offices. Please note that applications will only be accepted with an appointment.

#### Application instructions for livery base owners

1. If you are a livery base owner interested in affiliating boro taxis to your base, you have to purchase an additional license called a Street Hail Livery base endorsement, also known as a boro taxi base license. To apply for this license, you have to request an appointment through our website to turn in the application. This process is similar to how you currently request an appointment for other transactions (like a vehicle transfer). The web address to request an appointment is: [http://www.nyc.gov/html/tlc/html/licenses/vehicle\\_appointment\\_insp\\_request\\_login.shtml](http://www.nyc.gov/html/tlc/html/licenses/vehicle_appointment_insp_request_login.shtml).
2. After you have requested an appointment, we will verify your eligibility to purchase the new license. If you are eligible, we will send you an email or fax (depending on your preference) with the time and date of your appointment. If you are not eligible, we will send you an email or fax informing you of the requirements you are missing. You should request another appointment when you have met the requirements for licensure.
3. Once you receive an appointment, make sure to come to our LIC Queens office at the date and time of your appointment. You must bring with you your completed application, all required documents, and either a check (only certified or company checks), money order, or credit card. If your application is incomplete when you arrive to submit it, it will be rejected immediately. You will then have to request a new appointment on our website.



4. The Street Hail Livery base endorsement (also known as a boro taxi base license) fee is \$3,000 this license will be good for three years. In addition to the \$3,000 fee, TLC will charge you a pro-rated amount for the time left on your livery base license. This means, for example, that if you have two years left on your livery base license, we will charge a pro-rated amount for the one year you have had your livery base license and give you a new expiration date that will match the expiration date of your Street Hail Livery endorsement (also known as a boro taxi base license). The TLC are doing this so that both licenses expire at the same time.
5. You will also be required to provide a \$5,000 bond, in addition to the one you currently have on-file with us.
6. TLC will process your application at your LIC Queens office, and will issue you the appropriate receipt. You will receive your Street Hail Livery base endorsement (also known as a boro taxi base license) either on the same day, or in the mail.
7. Once you receive your Street Hail Livery base endorsement (also known as boro taxi base license), you can begin to affiliate boro taxis as well as regular livery vehicles.

### **Application instructions for for-hire vehicle drivers and vehicle owners**

1. If you are a for-hire vehicle driver or vehicle owner interested in purchasing a Street Hail Livery permit, (also known as a boro taxi license), you will have to request an appointment through our website. The web address to request an appointment at: [http://www.nyc.gov/html/tlc/html/shl/shl\\_permit\\_purchase.shtml](http://www.nyc.gov/html/tlc/html/shl/shl_permit_purchase.shtml). You can also request an appointment over the phone by calling 311. Operators will be able to assist you in requesting an appointment to file your application for a Street Hail Livery permit (also known as a boro taxi license). You must have an email address to complete the appointment process.

\*Please note that wheelchair-accessible Street Hail Livery permit (also known as wheelchair accessible boro taxi licenses) can be purchased by anyone between September 2<sup>nd</sup>, 2012 and September 1<sup>st</sup>, 2013.

2. After you have requested an appointment, we will verify your eligibility to purchase the new license. If you are eligible, we will send you an email or fax (depending on your preference) with the time and date of your appointment. If you are not eligible, we will send you an email or fax informing you of the requirements you are missing. You should request another appointment when you have met the requirements for licensure.
3. Once you receive an appointment, make sure to come to our LIC Queens office at the date and time of your appointment. You must bring with you your completed application, all required documents, and either a check (only certified or company checks), money order, or credit card. If your application is incomplete when you arrive to submit it, it will be rejected immediately. You will then have to request a new appointment on our website.
4. The Street Hail Livery permit (also known as a boro taxi license) fee depends on the type of Street Hail Livery permit (also known as a boro taxi license) you are purchasing: there is a regular Street Hail Livery permit (also known as a boro taxi license) and a wheelchair accessible Street Hail Livery permit (also known as a wheelchair-accessible boro taxi license).
  - a. The fee for the regular Street Hail Livery permit (also known as a boro taxi license) is \$1,500 if you buy it before September 1, 2013. This license is good for three years. In addition to the \$1,500 fee, you will have to pay a \$540 inspection fee, which covers the cost of all of the inspections required for a boro taxi during the three years of the license.

- b. If you purchase wheelchair accessible Street Hail Livery permit (also known as a wheelchair-accessible boro taxi license, the fee of \$1,500 is waived. This, however, only applies to wheelchair-accessible licenses purchased before September 1, 2013. You have to pay the \$540 inspection fee.
5. At your appointment, we will review and process your application. Once your application has been processed, you will receive a receipt for the fees you paid plus your rate card. Please put the rate card in safe and secure location as you will need it to have your vehicle inspected. You will receive your Street Hail livery permit (also known as a boro taxi license) after your vehicle has passed its inspection at our Woodside facility. You cannot operate a vehicle on your Street Hail Livery permit (also known as a boro taxi license) unless you have the vehicle properly licensed, equipped, and inspected.
6. Once you receive your Street Hail Livery permit (also known as a boro taxi license), you have 30 days to affiliate the license with a Street Hail Livery endorsed base (boro taxi base), and 90 days to put a vehicle on it (180 days if you purchase a wheelchair accessible Street Hail Livery permit (also known as wheelchair-accessible boro taxi license). This begins on the day the TLC issues you your license.
7. After you have affiliated to a base *and* linked a for-hire vehicle to your Street Hail Livery permit (also known as a boro taxi license), your Street Hail Livery base endorsement (also known as boro taxi base license) will receive an inspection appointment from TLC so you can have your Street Hail Livery vehicle (also known as a boro taxi) inspected at our Woodside, Queens facility. Please make sure to check with your Street Hail Livery base endorsement (also known as a boro taxi base) for the appointment. You must bring your rate card at the time of your vehicle's inspection – you will not be allowed into the inspection facility without it.

**B. How do I hack-up my vehicle into a Street Hail Livery vehicle (also known as boro taxi)?**

Hack-up is the name for the process of converting your for-hire vehicle into a Street Hail Livery vehicle (also known as a boro taxi). After you have purchased and received your Street Hail Livery permit (also known as a boro taxi license), you will have 90 days (or 180 days if it's a wheelchair-accessible boro taxi) to hack-up a vehicle and link it with your Street Hail Livery permit (also known as a boro taxi license). You can hack-up any vehicle, regardless of age or the number of miles it has been driven, to be a Street Hail Livery vehicle (also known as a boro taxi) as long as it meets TLC requirements and passes our safety and emissions inspection. Below is a list of the different businesses you can go to have your vehicle hacked-up as a boro taxi.

**What is the required color for your Street Hail Livery vehicle (also known as a boro taxi vehicle)?**

The official color for the boro taxi is **Apple Green**, and the paint codes you'll need to give to your paint shop are the following: **Dupont – GS028** or **PPG – 502757**. These codes are available at all paint shops. As an alternative, you may decide to wrap your Street Hail Livery vehicle (also known as a boro taxi) in a vinyl wrap that matches the official color codes above.

**Where can I buy the required LPEP system? What is a TSP license?**

Technology Service Providers (TSPs) are companies that can sell you an LPEP system. LPEP is the name we give to the technology package you'll have to install in your Street Hail Livery vehicle (also known as a boro taxi). This technology package consists of a credit card machine, a GPS unit, a driver screen, and a passenger screen (the passenger screen is optional). This system will be linked with your taximeter and roof light. Below is a list of TSPs that have begun the application process to become LPEP providers. We expect to issue them an TSP license shortly. We will add more providers to this list as more companies are approved.

LPEP Provider's Name	Building	Street	City	Phone Number
Creative Mobile Technologies (CMT)	1151	47th Avenue	Long Island City	718-937-4444
Verifone Transportation Systems (VTS)	37-03	21st Street	Long Island City	718-752-1656



**Where can I buy a taximeter and rooflight?**

The list below contains the phone number and address for taximeter shops that are licensed by the TLC and are available to install a taximeter and roof light for your Street Hail Livery vehicle (also known as a boro taxi).

License #	Meter Shop's Name	Building	Street	City	Phone Number
MP004	OLDEE TAXI INSTRUMENTS CORP.	43-05	VERNON BOULEVARD	Long Island City	718-482-6533
MP009	DOWNTOWN TAXIMETER SHOP, INC.	609	WEST 47TH STREET	New York City	212-982-7584
MP016	METRO SHOP	37-03	21 STREET	Long Island City	718-786-8585
MP028	MILLENIU TAXIMETER CORP	48-02	VAN DAM STREET	Long Island City	718-729-3442
MP029	521 WEST 21 STREET	415	WEST 127 STREET	New York City	212-675-1717
MP030	ABC TAXIMETER	10-02	46 AVENUE	Long Island City	718-361-9265
MP031	TEAM SYSTEMS CORP	30-17	40 AVENUE	Long Island City	718-786-0640
MP033	A1 METER & SECURITY, INC.	393	MCGUINNESS	Brooklyn	718-389-2753
MP034	TRIZZ TAXIMETER REPAIR CORP.	520	WEST 44 STREET	New York City	646-336-7625
MP037	WAILING MANAGEMENT, INC.	3108	NORTHERN BOULEVARD	Long Island City	718-472-1800
MP038	OLYMPIC METERSHOP LLC	22-10	JACKSON AVENUE	Long Island City	718-361-3005
MP041	DYNAMIC REPAIRS INC	24-11	41 AVENUE	Long Island City	718-392-1866
MP042	S & S MAINTANCE CORP.	514	WEST 44 STREET	New York City	212-279-4122

**Where can I buy the required logos for the exterior of the vehicle and the boro taxi Bill of Rights? (The Bill of Rights is only needed if you do not have a screen installed in the back for the passenger)**

The list below contains the phone number and address (if they are located in New York State) for print shops that are authorized by TLC to sell the required boro taxi logos. If you do not have a passenger screen in the back of the vehicle (as part of the technology package), you will need to buy a Boro Taxi Bill of Rights.

Print Shop's Name	Building	Street	City	Phone Number
OLDEE TAXI INSTRUMENTS CORP.	43-05	VERNON BOULEVARD	LONG ISLAND CITY	718-482-6533
DOWNTOWN TAXIMETER SHOP, INC.	609	WEST 47TH STREET	NEW YORK CITY	212-982-7584
METRO SHOP	37-03	21 STREET	LONG ISLAND CITY	718-786-8585
ABC TAXIMETER	10-02	46 AVENUE	LONG ISLAND CITY	718-361-9265
TRIZZ TAXIMETER REPAIR CORP.	520	WEST 44 STREET	NEW YORK CITY	646-336-7625
AMERICAN TAXIMETERS & COMMUNICATIONS, INC.	21-46	44TH DRIVE	LONG ISLAND CITY	718-937-4600
STARPAPER	174	FIFTH AVENUE	NEW YORK CITY	212-462-4800
PLASTIC-CRAFT PRODUCTS CORP.	744	W. NYACK ROAD	WEST NYACK	845-358-3011
CENTRAL DECAL CO., INC.			Out of State	484-367-7201
LA NUEVA QUISQUEYA CAR SERVICE, INC.	87-38	148TH STREET	JAMAICA	718-206-1616
ALL-BORO SOUND & SECURITY SYSTEMS, INC.	61	MCGUINNESS BLVD	BROOKLYN	718-388-1100
STYLE MANAGEMENT CO.	514	WEST 44TH STREET	NEW YORK CITY	212-279-3166

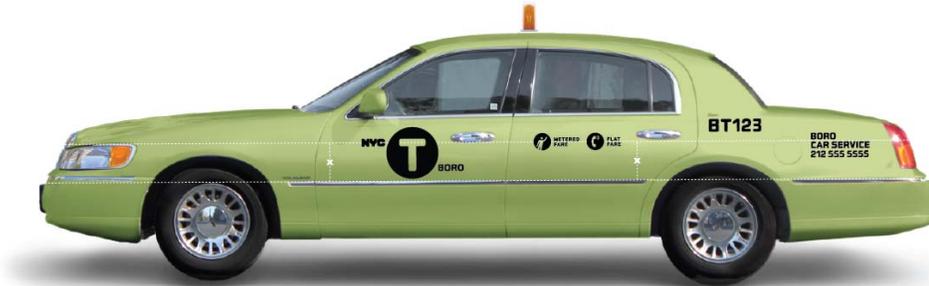
Print Shop's Name	Building	Street	City	Phone Number
PIONEER GRAPHICS, INC.	37	SARAH DRIVE	FARMINGDALE	631-293-9454
SIGNS 2000 CORP.	35-08	NORTHERN BOULEVARD	LONG ISLAND CITY	718-433-2677
D & D PRINT COMMUNICATION, INC.	95	DIVISION AVENUE	BROOKLYN	718-486-3430
DECAL TECHNIQUES, INC.	25	MAHAN STREET	W. BABYLON	800-735-3322
CUSTOM SHIELDS, INC.			OUT OF STATE	484-367-7201
SIGN A RAMA	425	2ND AVENUE	NEW YORK CITY	212-529-4776
RUSS AUTOMOTIVE	519	WEST 47TH STREET	NEW YORK CITY	212-582-8877
APPLIED GRAPHICS, INC.			OUT OF STATE	908-810-6321
NEW STAR TAXIMETER	519	WEST 47TH STREET	NEW YORK CITY	212-582-8877
SUZIE MAC SPECIALTIES, INC.			OUT OF STATE	732-238-3500

The pictures below show where you, or your print shop, must place the logos based on the type of vehicle you own. Please make sure that the logos on your boro taxi match the pictures below.

### Sedan



### Town Car



### Minivan



### SUV



*\*Please note: the markings for your boro taxi base's contact information (their name and phone number) are optional. However, your boro taxi base may require you to display these markings in order to affiliate with them.*