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## CHANGES AT JFK & LGA AIRPORTS

### JFK: New Taxi Dispatch System

### LGA: Road Closure at Marine Terminal

#### New Dispatch System at JFK:

JFK is starting a new dispatch system on September 4, 2014. All drivers must follow the new procedures to reach the Central Taxi Hold (CTH)

- All taxis must have an RFID tag affixed to their vehicle in order to pick-up a fare at JFK.
- If you do not have an RFID tag, you can get one from the Taxi Dispatch Office.
- Enter the CTH slowly so the RFID tag on your vehicle is recognized. Then check the entrance monitor for your medallion number so you know which line to enter. (Your medallion number will be displayed next to either 'Regular Lane', "Short Return Lane", or "Go to the Dispatch Office.")
- When you approach the exit booths, you must check the monitors for your medallion number which will tell you which terminal to pick-up passengers.
- When entering or exiting the CTH, if you do not see your medallion number, please see the supervisor.
- Drivers who exit the CTH without being dispatched will be removed from the active queue.
- Special requests will be handled the same as they are now – you will go to the dispatch office to be scanned and told which terminal to go to.
- At the terminal, the dispatcher will verify that a taxi was dispatched to that specific terminal and then the dispatch system will issue a trip ticket for the passenger. At this time, you will receive a short return ticket for qualified trips.
- If you have any questions, please speak with the Taxi Dispatch Staff.

