

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act, the New York City Taxi and Limousine Commission (TLC) will not discriminate against qualified individuals with disabilities on the basis of disability in TLC's services, programs, or activities.

Employment: TLC does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the Americans with Disabilities Act (ADA).

Effective Communication: TLC will generally, upon request, provide appropriate aids and services to foster effective communication for qualified persons with disabilities so they can participate equally in TLC's programs, services, and activities. This includes qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: TLC will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all TLC programs, services, and activities.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a TLC program, service, or activity, should contact Deputy Director Adrian Gonzalez at the Office of Policy and External Affairs, NYC Taxi and Limousine Commission, 33 Beaver Street, 22nd Floor, New York, NY, 10004, or by phone at 212-227-0700. Please contact the Office of Policy and External Affairs as far in advance of the event as possible.

The ADA does not require the TLC to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Complaints that a TLC program, service, or activity is not accessible to persons with disabilities should be directed to the Deputy Director Adrian Gonzalez at the Office of Policy and External Affairs, NYC Taxi and Limousine Commission, 33 Beaver Street, 22nd Floor, New York, NY, 10004, or by phone at 212-676-1023.

TLC will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.