

FIRE DEPARTMENT

Indicator name:	Average response time to structural fires (minutes:seconds)
Description:	The average time it takes the first fire unit to arrive on the scene of a structural fire, citywide and by borough, counting from the receipt of an alarm.
Source:	FDNY Computer Aided Dispatch(CAD) System/STARFIRE.
Indicator name:	Average response time to structural fires and medical emergencies by fire units (minutes:seconds)
Description:	The average time it takes the first fire unit to arrive on the scene of structural fires and life-threatening medical emergencies, counting from the time the Department's dispatcher receives a call from a 911 operator.
Source:	FDNY Computer Aided Dispatch (CAD) System/STARFIRE
Indicator name:	Serious fires per 1,000 structural fires
Description:	The number of fires with the highest alarms, from “All Hands” to a “5 th Alarm” and above, in every 1,000 structural fires.
Source:	FDNY Computer Aided Dispatch (CAD) System/STARFIRE
Indicator name:	Average annual cost of an engine company (\$ millions)
Description:	The average cost in millions of dollars to operate an engine company for a year, calculated based on the total costs including direct and indirect personnel costs, other than personal service costs, leasing, City overhead and fringe costs, divided by the total number of engine companies.
Source:	FDNY Bureau of Budget Services.
Indicator name:	Average annual cost of a ladder company (\$ millions)
Description:	The average cost in millions of dollars to operate a ladder company for a year, calculated based on the total costs including direct and indirect personnel costs, other than personal service costs, leasing, City overhead and fringe costs, divided by the total number of ladder companies.
Source:	FDNY Bureau of Budget Services.
Indicator name:	Fire safety education presentations
Description:	Presentations given by the Fire Safety Education Unit at fire safety education events, as well as presentations at the Fire Museum, firehouses and Operations Sidewalks.
Source:	FDNY Bureau of Training, Education, & Curriculum
Indicator name:	Civilian fire fatalities
Description:	The number of people, excluding firefighters, who died as a result of injuries sustained in a fire.
Source:	FDNY Bureau of Fire Investigation.
Indicator name:	Firefighter burns
Description:	Burns sustained by firefighters and fire officers while on duty.
Source:	FDNY Health Services/Safety.

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Indicator name:	Firefighter injuries
Description:	Firefighter and fire officer injuries sustained while in service that result in medical leave.
Source:	FDNY Health Services/Safety.
Indicator name:	Completed inspections performed by fire prevention staff
Description:	The number of completed checks of a premise or location by civilian personnel of the Department against established standards, such as the Fire Code, Administrative Code, the Rules of the City of New York and other FDNY rules and regulations.
Source:	FDNY Bureau of Fire Prevention.
Indicator name:	Field force inspections
Description:	The number of inspections of commercial and residential buildings performed by fire units within designated administrative districts.
Source:	FDNY Field Units.
Indicator name:	Investigations
Description:	The number of investigations by fire marshals into the causes and origins of fires, fire-related offenses and certain non-fire offenses, such as malicious false alarms.
Source:	FDNY Bureau of Fire Investigation.
Indicator name:	Average response time to life-threatening medical emergencies by ambulance units (minutes:seconds)
Description:	The average time for the first ambulance unit to arrive on the scene of a life-threatening medical emergency, including incidents of cardiac arrest, choking, unconsciousness, difficulty breathing, and major burns and trauma, counting from the time the Department's dispatcher receives an emergency call from a 911 operator.
Source:	FDNY Computer Aided Dispatch (CAD) System/Emergency Medical Service.
Indicator name:	Average response time to life-threatening medical emergencies by fire units (minutes:seconds)
Description:	The average time for the first fire unit to arrive on the scene of a life-threatening medical emergency, including incidents of cardiac arrest, choking, unconsciousness, difficulty breathing, and major burns and trauma, counting from the time the Department's dispatcher receives an emergency call from a 911 operator.
Source:	FDNY Computer Aided Dispatch (CAD) System/STARFIRE.
Indicator name:	Combined response time to life-threatening medical emergencies by ambulance and fire units (minutes:seconds)
Description:	The average time in which either an ambulance or fire unit arrives at the scene of a life-threatening medical emergency, based upon the first unit to arrive.
Source:	FDNY Computer Aided Dispatch (CAD) System/STARFIRE/Emergency Medical Service.

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- Indicator name: Response time of less than 10 minutes to Advanced Life Support medical emergencies by Advanced Life Support ambulances (%)
- Description: The percent of responses by Advanced Life Support ambulances that arrive on the scene of an Advanced Life Support medical emergency in less than 10 minutes, counting from the time the Department's dispatcher receives an emergency call from a 911 operator.
- Source: FDNY Computer Aided Dispatch (CAD) System/Emergency Medical Service.
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- Indicator name: Average cost of ambulance tour per day (\$)
- Description: The cost of Emergency Medical Service operations for a single ambulance unit per tour per day. This is a "fully loaded" calculation including direct and indirect personnel costs, overhead, capital and leasing.
- Source: FDNY Bureau of Budget Services.

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