



# BOARD OF ELECTIONS

Dawn Sandow, Executive Director

## Scope of Agency Operations

The Board of Elections of the City of New York is an administrative body of ten commissioners, two from each borough, upon recommendation by both political parties and then appointed by the City Council for a term of four years. The commissioners appoint a bipartisan staff to oversee the daily activities of its main and five borough offices. The Board is responsible under New York State election law for the following:

- Voter registration, outreach and processing;
- Maintenance and updating of voter records;
- Processing and verification of candidate petitions/documents;
- Campaign finance disclosures of candidates and campaign committees;
- Recruiting, training and assigning the various election day officers to conduct elections;
- Operation of poll site locations;
- Maintenance, repair, setup and deployment of the election day operation equipment;
- Ensuring each voter their right to vote at the polls or by absentee ballot;
- Canvassing and certification of the vote;
- Voter education, notification and dissemination of election information; and
- Preparation of maps of various political subdivisions.

	A c t u a l			T a r g e t		4-Month Actual FY11	4-Month Actual FY12
	FY09	FY10	FY11	Updated FY12	FY13		
<i>Performance Statistics</i>							
<i>Number of registrations processed</i>				*	*		
<i>Number of poll workers trained (target required)</i>				*	*		
<i>Election day poll worker absence rate (%)</i>				*	*		
<i>Overall voting equipment failure rate on election days (%)</i>				*	*		
<i>Polling site complaints:</i>				*	*		
<i>- Regarding lack of access or waiting times</i>				*	*		
<i>- All other polling place complaints</i>				*	*		
<i>Other voter complaints</i>				*	*		
<i>Number of Polling places open on time (%)</i>				*	*		
<i>Calls to BOE voter hotline</i>				*	*		
<i>- Calls answered in 30 seconds (%)</i>				*	*		
<i>Number of Polling places open on time (%)</i>				*	*		
<i>Polling sites with at least one operational Ballot Marking Device (BMD) on election days (%)</i>				*	*		
<i>Number of votes cast using BMDs</i>				*	*		
<i>Number of polling site complaints regarding BMDs, by individual site</i>				*	*		
<i>New voting machines procured (target required)</i>				*	*		
<i>Average time to performance equipment acceptance tests (days:hrs)</i>				*	*		
<i>Equipment passing acceptance tests (%)</i>				*	*		
<i>Equipment suitably stored prior to elections (%)</i>				*	*		
<i>Public attendance at voting machine demonstrations</i>				*	*		

★ Critical Indicator "NA" - means Not Available in this report



	A c t u a l			T a r g e t		4-Month Actual FY11	4-Month Actual FY12
	FY09	FY10	FY11	FY12	FY13		
<b>Performance Statistics</b>							
<i>Polling sites with all required new voting machines operational (%)</i>							
- Primary election day							
- General election day				*	*		
- Special election day							
<i>New equipment failure rates in 2009 (%)</i>							
- Primary election day							
- General election day				*	*		
- Special election day							
<i>Polling site complaints regarding new voting machines</i>							
- Primary election day							
- General election day				*	*		
- Special election day							

★ Critical Indicator ☎ 311 related "NA" - means Not Available in this report

## 311 Customer Service Center Inquiries

	Total Jul-Oct FY11	% of BOE Inquiries in Jul-Oct FY11	Rank in # of Calls in Jul-Oct FY11	Total Jul-Oct FY12	% of BOE Inquiries in Jul-Oct FY12	Rank in # of Calls in Jul-Oct FY12
<b>Top BOE-related Inquiries</b>						
<i>Election and Voting Information</i>	6,469	44%	1	2,416	42%	1
<i>Find a Poll Site</i>	3,335	23%	2	1,333	23%	2
<i>Become a Poll Worker</i>	1,242	8%	4	626	11%	3
<i>Poll Worker Assistance</i>	820	6%	5	482	8%	4
<i>Poll Site Complaint</i>	NA	NA	NA	348	6%	5

## Agency Resources

Agency Resources	A c t u a l			September 2011 MMR FY12	Updated FY12 <sup>1</sup>	FY13 <sup>1</sup>	4-Month Actual FY11	4-Month Actual FY12
	FY09	FY10	FY11					
<i>Expenditures (\$ millions)<sup>3</sup></i>	\$81.1	\$95.7	\$102.9	\$99.7	\$102.5	\$71.9	\$53.5	\$50.2
<i>Revenues (\$000)</i>	\$79	\$114	\$55	\$116	\$116	\$116	\$23	\$7
<i>Personnel</i>	411	472	488	1,299	1,426	1,023	779	701
<i>Overtime paid (\$000)</i>	\$6,938	\$5,302	\$6,697	*	*	*	\$4,594	\$2,084

<sup>1</sup> January 2012 Financial Plan "NA" - Not Available in this report

<sup>2</sup> Expenditures include all funds. January Plan figures reflect modifications in Federal, State, and other non-City funding since the adoption of the 2012 budget.

## Noteworthy Changes, Additions or Deletions

None

For more information please visit the website at: [www.vote.nyc.ny.us](http://www.vote.nyc.ny.us)