

# READY NEW YORK EMERGENCY REFERENCE CARD

**Record your disaster plan details and contact information for all household members.**



New York City  
Office of Emergency Management

Michael R. Bloomberg, Mayor

## IN AN EMERGENCY

### 911: Emergencies

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

## CONTACTING THE CITY

### 311: City Information

- Call 311 (TTY: 212-504-4115) or visit [www.NYC.gov](http://www.NYC.gov) when you need access to non-emergency services or information about City government programs.
- Do not call 311 for emergencies.
- 311 outside of New York City is 212-NEW-YORK.

## TO REPORT A UTILITY OUTAGE

- ConEdison 24-hour hotline: 800-752-6633 (TTY: 800-642-2308)
- LIPA 24-hour hotline: 800-490-0075 (TTY: 631-755-6660)
- National Grid 24-hour hotline: 718-643-4050 (TTY: 718-237-2857)

## INSURANCE RESOURCES

- **FEMA:**  
888-379-9531 or [www.Floodsmart.gov](http://www.Floodsmart.gov)
- **New York State Department of Insurance:**  
212-480-6400 or [www.ins.state.ny.us](http://www.ins.state.ny.us)

## OTHER INFO

Language Spoken in the Household:

Local Meeting Place:

Meeting Place Outside Neighborhood:

Out-of-State Contact Name:

Out-of-State Contact Phone Number:

## NOTES

# READY NEW YORK EMERGENCY REFERENCE CARD

Name:	1	2	3	4
Date of Birth:				
Work/School/Other Number:				
Mobile Number:				
Work/School/Other Address:				
Doctor's Name:				
Doctor's Phone Number:				
Prescriptions:				
Allergies/Special Medical Needs:				
Insurance Carrier/Policy Number:				