

## Volunteer Development Program 2011

Trained volunteers that understand how to work together increases our community resiliency. The best time to build this capacity is now.

In 2011, the NYC Citizen Corps Council continues to respond to this need and is sponsoring the **Volunteer Development Program** throughout the year.

Over the course of this year, the Council will promote trainings designed to:

- Increase the capacity of NYC disaster volunteers.
- Allow volunteers from NYC Citizen Corps Council organizations to network with each other, and
- Showcase trainings conducted by NYC Citizen Corps Council organizations.

We look to have your volunteers represented at these trainings. Please forward this information to your volunteer contacts.

### **February 15, 16 – Creating Vigilant, Prepared, and Resilient Communities for Homeland Security: A Community Outreach Approach to Homeland Security**

Sponsored by the NYC Office of Emergency Management's Community Emergency Response Team (CERT) program, the two-day *Creating Vigilant, Prepared, and Resilient Communities for Homeland Security* workshop, conducted by the Western Community Policing Institute/Western Oregon University, will provide an opportunity for community members to work in cross-disciplinary teams, to draw on collective skills, knowledge, and resources, to address existing or potential homeland security threats at the community level. Course topics include: problem-based learning, group dynamics, critical thinking, leadership, community policing, homeland security, impact of fear, community responsibility, ethics, action planning, and group presentation. For more information about the Western Community Policing Institute, visit [www.westernrcpi.com](http://www.westernrcpi.com). For more information about CERT, visit [www.NYC.gov/cert](http://www.NYC.gov/cert).

### **February 24 – Geographic Information System's Impact on Emergency Management**

Sponsored by the NYC Citizen Corps Council, the *Geographic Information System's (GIS) Impact on Emergency Management* workshop, conducted by the NYC Office of Emergency Management's GIS Unit, will explore how complex GIS data, including the American Community Survey, is utilized in emergency management in NYC. For more information about the NYC Office of Emergency Management, visit [www.NYC.gov/oem](http://www.NYC.gov/oem).

### **March 8 – Federal Emergency Management Agency 101**

Sponsored by the NYC Citizen Corps Council, the *Federal Emergency Management Agency (FEMA) 101* workshop, conducted by FEMA - Region II, will take a look at the history of FEMA and how it supports citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. For more information about FEMA, visit [www.fema.gov](http://www.fema.gov).

**April 5 – Insurance and the Three R’s: Impact of Insurance on Disaster Readiness, Response, and Recovery**

Property insurance covers more than 80% of funds for rebuilding following a disaster. Sponsored by the NYC Citizen Corps Council, the *Insurance and the Three R’s: Impact of Insurance on Disaster Readiness, Response, and Recovery* workshop, will cover insurance basics, including key coverages and common shortfalls, followed by an in depth look at insurance’s impact on disaster readiness, response, and recovery. Insurance expert Elizabeth Malone will conduct the workshop, which will include examples from past disasters.

**April 26 – NYC Office of Emergency Management: Behind the Scenes**

Sponsored by the NYC Citizen Corps Council, the *NYC Office of Emergency Management: Behind the Scenes* workshop, conducted by the NYC Office of Emergency Management, will provide NYC volunteers a better understanding of the NYC Office of Emergency Management, its different functions, and its role within NYC and the region. For more information about the NYC Office of Emergency Management, visit [www.NYC.gov/oem](http://www.NYC.gov/oem).

**May 10 – Points of Dispensing**

Sponsored by the NYC Medical Reserve Corps, this newly redesigned workshop provides participants with a better understanding about points of dispensing (POD). PODs are temporary clinics that can be rapidly set up to dispense medications in the event of a disaster or emergency. In Fall 2009, PODs were used to vaccinate NYC residents during the H1N1 flu season, in which volunteers from MRC and CERT participated. Since, the POD plan has undergone a radical transformation, with simplified signs, express line, and the ability for consumers to answer the screening questions online. For more information about the NYC Medical Reserve Corps, visit [www.NYC.gov/medicalreservecorps](http://www.NYC.gov/medicalreservecorps).

**June 2 – Emergency Response to Nuclear Disasters**

Sponsored by the NYC Medical Reserve Corps, this workshop provides participants with an understanding about nuclear accidents, nuclear terrorism, radiation exposure, radiation sickness, and how radiation poisoning is treated.

**June 30 – Understanding the Strategic National Stockpile**

Have you ever wondered where the medications come from in the event of an emergency or disaster, how they are managed, and will there be enough to go around? Sponsored by the NYC Medical Reserve Corps, David Starr, Director of Countermeasures and Response at the NYC Department of Health will explain about the Strategic National Stockpile and its implications for emergency response.

**July 12 – Documentary: New York Says Thank You**

*New York Says Thank You* is an epic story of healing and patriotic heroism that charts the journey of four New Yorkers whose lives were touched by September 11 (a playful firefighter from the Bronx, the stern yet sensitive Construction Superintendent of the Ground Zero cleanup effort, an Italian American financial adviser and family man from Staten Island, and a young Irish Catholic firefighter whose first fire call was to the World Trade Center on September 11, 2011) as

they travel the country to help communities rebuild after their own disasters. Along the way, these individuals grow, face their emotions, and ultimately triumph over tragedy through an amazing community effort that evolved from a five-year-old New York City boy's idea to help others. This feature-length documentary film casts a hopeful light in the shadow of the tragic day as, every September, New Yorkers are joined by an ever-growing group of disaster survivors and volunteers from around the country to pay forward the support they once received. For more information about the documentary, visit [www.newyorksaysthankeyoumovie.com](http://www.newyorksaysthankeyoumovie.com).

### **July 13 – Con Edison 101**

Conducted by Con Edison in conjunction with NYC CERT and the NYC Citizen Corps Council, this workshop provides NYC disaster volunteers with a greater understanding of Con Edison and increases one's awareness towards utility incidents. For more information about Con Edison, visit [www.conedison.com](http://www.conedison.com).

### **July 19 – Bombs, Blasts and Triage**

Sponsored by the NYC Medical Reserve Corps, this workshop will provide an opportunity for participants to learn about the effects of bombs and blasts, and how triage is conducted. Dr. Dario Gonzales, Medical Director for the New York City Fire Department (FDNY), will discuss the implications of bomb and blast events in New York.

### **July 28 – Building Cultural Competency Skills**

Cultural competency is often misunderstood. Sponsored by the Medical Reserve Corps, this workshop will address many of the misunderstandings. Dr. Grace Mose, an expert on cultural diversity, will give concrete examples of what cultural competency means, and how our understanding of cultural differences will make us more capable to help NYC's diverse population.

### **August 2 – National Weather Service SKYWARN® Storm Spotter Workshop**

Conducted by the National Weather Service (NWS) in conjunction with NYC CERT and the NYC Citizen Corps Council, this workshop trains volunteers to help keep their local communities safe by providing timely and accurate reports of severe weather to the NWS. SKYWARN® volunteers are trained by NWS personnel to recognize features associated with rapidly developing, mature, and dissipating thunderstorms which cause hazardous weather. SKYWARN® spotters also provide reports of heavy snow, heavy rain, and flooding. They are the eyes and ears, helping to provide better forecasts and warnings to the Tri-state Regions. Forecasters from the NWS in NYC conduct the training to help prepare spotters for the upcoming severe weather season. The training covers fundamental information with a focus on safety, identification of key weather features and proper reporting procedures. For more information about SKYWARN, visit [www.skywarn.org](http://www.skywarn.org).

### **August 10 – Triangle Shirtwaist Fire**

One of the worst workplace disasters in New York City history occurred on March 25, 1911. In total, 146 Triangle Waist Company garment workers, mostly immigrant women, perished in a fire in the Asch Building (currently the NYU Brown Building of Science), located on the corner of Washington Place and Greene Street in Greenwich Village. Sponsored by the NYC Citizen

Corps Council, this workshop, through a documentary, presentation, and discussion, will cover the disaster and the catalyst it created for workplace safety, immigrant rights, labor union organizing, and investigative journalism.

### **September 11 – 9/11 Day of Service and Remembrance**

The [9/11 National Day of Service](#) encourages everyone to voluntarily support charitable causes, perform good deeds or engage in other service activities in observance of the anniversary of the 9/11 attacks. As part of our commitment to New York City and to volunteerism, New York Cares is providing more than 1,000 additional hands-on volunteer opportunities for New Yorkers to give back and serve the city and the nation together. While many of projects will focus on the Lower Manhattan neighborhoods of the Lower East Side and Chinatown, special projects are available throughout the city. The NYC Office of Emergency Management will be facilitating a project to put together Go Bags. For additional information and to register for projects, visit [www.newyorkcares.org](http://www.newyorkcares.org).

### **September 15 – Medical Reserve Corps Orientation**

Sponsored by the NYC Medical Reserve Corps, this workshop, essential for new Medical Reserve Corps volunteers, is open to both Medical Reserve Corps and non-Medical Reserve Corps volunteers alike, in an effort to educate all volunteers about the work and role of the NYC Medical Reserve Corps. This orientation will provide a background on the organization and the role of volunteers. For additional information about the NYC Medical Reserve Corps, visit [www.NYC.gov/medicalreservecorps](http://www.NYC.gov/medicalreservecorps).

### **September 20 – Disaster Trivia**

How informed are you? Come join fellow trivia enthusiasts to celebrate National Preparedness Month for an inaugural night of Disaster Trivia. Bring a team and test your disaster factoid knowledge for several disaster filled rounds of trivia.

### **September 21 - FDNY CPR Training**

The FDNY Mobile CPR Training Unit is committed to increasing training through out New York City. Our goal is to make a positive difference in the community through this education and training initiative, creating confident individuals with necessary skills so that they are able to perform CPR to a friend or family member if needed. This workshop is staffed by FDNY personnel who are American Heart Association Certified CPR instructors. The Mobile CPR Training Unit is designed and equipped to travel through out the five boroughs, and set-up classes where groups or organizations meet and provide training at no cost, day or evening. Using CPR Anytime™ for Family and Friends approach allows those who do not need to attend a traditional CPR certifying course learn the Core skills of CPR in less than an hour. The 'watch while you practice' method reinforces the key components of CPR quickly and effectively. For additional information, visit [www.NYC.gov/fdny](http://www.NYC.gov/fdny).

### **September 28 - NYC Office of Emergency Management: Behind the Scenes**

Sponsored by the NYC Citizen Corps Council, the *NYC Office of Emergency Management: Behind the Scenes* workshop, conducted by the NYC Office of Emergency Management, will provide NYC volunteers a better understanding of the NYC Office of Emergency Management, its

different functions, and its role within NYC and the region. For more information about the NYC Office of Emergency Management, visit [www.NYC.gov/oem](http://www.NYC.gov/oem).

### **October 5 – Planning for Mass Prophylaxis**

Sponsored by the NYC Medical Reserve Corps, this workshop provides participants with an understanding about how NYC plans to medicate everyone in the event of bioterrorism or an epidemic like H1N1. David Starr, Director of Countermeasures and Response at the NYC Department of Health and Mental Hygiene (DOHMH) and his staff will present the city's response plan and how it has evolved. The workshop will include an overview of the Auxiliary Distribution Plan, Countermeasures Plan, pharmacy initiative, how Point of Dispensing (POD) sites are selected and cataloged, the new POD express line, and screening form and medical evaluation recommendations.

### **October 25 – Using Dosimeters and Other Tools to Measure Radiation**

Sponsored by the NYC Medical Reserve Corps, this workshop is open to both Medical reserve Corps and non-Medical Reserve Corps volunteers alike. Participants will have the opportunity to learn how to use tools to measure radiation.

### **November 3 – Get Prepared. Personal Preparedness**

Sponsored by the NYC Citizen Corps Council and NYC Medical Reserve Corps, this workshop is designed to provide NYC volunteers with an in-depth understanding of how and why to plan and prepare for emergencies.

Using case studies, current examples, and resources, this workshop will emphasize the role of personal preparedness in helping others during a disaster.

### **November 9 – Disabilities Awareness II**

Sponsored by the NYC Medical Reserve Corps, this advanced workshop led by Harilyn Russo of the Center for Independence of the Disabled, New York (CIDNY) builds on *Disabilities Awareness Part I* and provides participants with training on how to better support people with disabilities.

This training is open to volunteers that have attended *Disabilities Awareness I* offered through Medical Reserve Corps or *Communicating with the Disabled* offered by NYC OEM CERT.

### **December 8 – Locating Loved Ones After a Disaster**

Natural disaster and armed conflict leave millions of people around the globe in urgent need of humanitarian assistance every year. Adding to the physical losses, the confusion and chaos surrounding natural disasters and wars often separates families when they need each other most. Tragically, when families and loved ones are separated by disaster or war, their suffering is greater.

Sponsored by the NYC Citizen Corps Council, this workshop is designed to provide NYC volunteers with an overview of the challenges faced in locating loved ones after a disaster followed by an in-depth look at an available global resource designed to facilitate the search of loved ones. Justin Land from the NYC Office of Emergency Management will discuss communication challenges experienced in the

aftermath of foreign and domestic emergencies. Jennifer Baker and Bridgette Ames from the American Red Cross in Greater New York will then present on the role the American Red Cross plays in connecting family members and close friends in the aftermath of international wars and disasters. The Red Cross' role in connecting families in the wake of a national disaster will also be discussed. Participants will get a behind the scenes look at how the worldwide network of International Red Cross and Red Crescent Societies conducts international traces for missing family members.

### **December 12 – Leading and Managing for Emergency Support Teams**

Sponsored by the NYC Citizen Corps Council and facilitated by the World Cares Center, this workshop is designed to provide NYC volunteers with a history of spontaneous volunteerism and the role spontaneous community volunteers play in responding to disasters today. Participants will acquire knowledge about procedures and models used in spontaneous community volunteer management. This training draws from numerous resources on issues of emergency response and community engagement, including publications, experience from the field and academic research. For more information about the World Cares Center, visit [www.worldcares.org](http://www.worldcares.org).