

9/11 BENEFIT PROGRAM FOR MENTAL HEALTH AND SUBSTANCE-USE SERVICES

The New York City Department of Health is offering a special benefit to help cover mental health and substance-use treatment, along with related medication and laboratory work, for NYC residents still affected by the terrorist attacks of September 11, 2001.

If you are a NYC resident who is still suffering psychological symptoms related to the events of 9/11, you may qualify for coverage under the NYC 9/11 Benefit Program.

If you are found eligible, you will receive reimbursement for out-of-pocket costs, up to the maximum amount allowed under the NYC 9/11 Benefit Program fee schedule for mental health or substance-use treatment. Qualifying members of the service must first apply their insurance toward the cost of treatment. The NYC 9/11 Benefit Program will reimburse you for the remaining out-of-pocket costs.

Two groups of NYC residents are eligible for the program.

Group A includes individuals or family members of those who:

- Worked in the WTC area, whether or not they worked on September 11, 2001
- Were evacuated from the WTC area
- Lost a family member, were seriously injured, or lived below Canal Street
- Were an emergency dispatcher on 9/11 or worked in the morgues serving the attack sites
- Have a family member, or shared a home with someone, who meets the criteria above.

Group B includes individuals who are not in Group A but who have psychological symptoms that are likely related to the attacks on the World Trade Center.

Any eligible person can enroll by calling 877-737-1164 (877-SEP11MH). Group A enrollment is also available online at www.nyc.gov/9-11mentalhealth. A benefit coordinator will work with you to establish whether you are eligible and explain the process for submitting claims.