



CITY OF NEW YORK

MANHATTAN COMMUNITY BOARD FOUR

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CHRISTINE BERTHET
Chair

Jesse R. Bodine
District Manager

October 16, 2015

Vincent Bradley
Chair State Liquor Authority
New York State Liquor Authority
80 S. Swan Street, 9th Floor
Albany, New York 12210

Dear Chair Bradley,

Firstly, the Quality of Life Committee of Manhattan Community Board 4 (MCB4) would like to congratulate you on your new position as Chair of the State Liquor Authority (SLA) and thank you and your staff for all of your good work on behalf of our community. It is very much appreciated.

We are writing to respectfully request that the State Liquor Authority's (SLA) citizen complaint system be upgraded in order to provide confirmation of receipt of complaints via a system whereby tracking numbers would automatically, and immediately, be issued in a manner similar to 311.

This upgraded citizen complaint system would allow for complaint tracking by citizens, interested parties, and the SLA, and would aide in the resolution of complaints received by creating a publically accessible record.

We also remain interested in the creation of an online database that would provide law enforcement, and the public, immediate access to stipulations agreed to by liquor serving establishments.

Lastly, we reiterate the need for at least one additional SLA investigator to be assigned within MCB4's geographical boundaries, especially since we have an excess of liquor serving establishments, and subsequently, an overabundance of problems and related complaints.

Please feel free to contact us at your earliest convenience to discuss. We look forward to hearing from you.

Sincerely,

Christine Berthet
Chair

Tina DiFelicianantonio
Co-Chair
Quality of Life Committee

David Pincus
Co-Chair
Quality of Life Committee

cc: Michael Jones, Deputy Chief Executive Officer, New York SLA