

Field Offices

The **OFFICE OF CHILD SUPPORT (OCSE)** provides services to all custodial parents and guardians throughout the five boroughs. Parents who are receiving cash assistance will be referred to a Child Support Borough Office. All others must apply for services in the family court in the borough where they live. For general information or help with your child support case, call: 888-208-4485.

FAMILY COURT LOCATIONS

Providing child support services for clients who are not applying for or receiving cash assistance; Office hours for all child support offices located in family courts:

9:00 a.m. – 5:00 p.m /Monday - Friday

BROOKLYN

Kings County Family Court

330 Jay Street, 12th Floor
Brooklyn, New York 11201
718-246-7962/68

BRONX

Bronx County Family Court

900 Sheridan Avenue, 1st Floor
Bronx, NY 10451
718-590-3924/3432

MANHATTAN

New York County Family Court

60 Lafayette Street, 1st Floor
New York, NY 10013
212 385-8218/19

QUEENS

Queens County Family Court

151-20 Jamaica Avenue, 1st Floor
Jamaica, NY 11432
718- 725-3148/49

STATEN ISLAND

Richmond County Family Court

100 Richmond Terrace
Staten Island, NY 10301
718-720-2906

BOROUGH OFFICE LOCATIONS

**Providing child support services to clients who are applying for or receiving cash assistance;
Office hours for all borough offices: 9:00 a.m. - 5:00 p.m /Monday - Friday**

BROOKLYN

Brooklyn Borough Office

Serving Brooklyn and the Rockaways

481 Hudson Avenue (Between Dekalb&Fulton)

Brooklyn, NY 11201

718-722-3034

MANHATTAN

Manhattan Borough Office

Serving Manhattan/Staten Island

115 Chrystie Street

New York, NY 10002

212-334-7654

BRONX

Bronx Borough Office

Serving the Bronx

847 Concourse Village East

Bronx, NY 10451

718-664-1845

QUEENS

Queens Borough Office

Serving Queens (except the Rockaways)

One Honeywell Avenue

Long Island City, NY 11101

718-784-6979

FOR CHILD SUPPORT CUSTOMER ASSISTANCE

CALL: New York State Child Support Helpline

Speak to a child support representative: Monday – Friday: 8:00 a.m. - 7:00 p.m.

Automated account information: 24 hours/7 days. Have your Social Security number and the PIN for your account

888-208-4485

866-875-9975 TTY (Hearing Impaired)

CALL: New York City Office of Child Support Enforcement (OCSE) Outreach Services Unit

Information about paternity, DNA testing, and community outreach events: **212-480-7564**

VISIT: New York City OCSE Customer Service Walk-in Center

151 West Broadway, 4th floor (between Worth and Thomas Streets)

Monday - Friday 8:00 a.m. - 7:00 p.m.

Monday is the busiest day. For a shorter wait time, visit OCSE Customer Services from Tuesday – Friday between 11 a.m. and 6:30 p.m.

Travel Directions: The OCSE Customer Service Walk-in Center is located at 151 West Broadway, two blocks west of Broadway and three blocks north of Chambers Street. Take the 1, 2, 3, A, C, J, or Z train to Chambers Street, the 4, 5, or 6 train to the Brooklyn Bridge/City Hall Station or the E train to Canal Street.

WRITE: OCSE/New York City Office of Child Support Enforcement

PO Box 830

Canal Street Station

New York, N Y 10013