



Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Daniel A. Nigro
Commissioner

Manhattan Performance Indicators

01/01/15 - 12/31/15

Manhattan Ambulance Incidents & Runs								
	Segment			Ambulance Tours				
	1	1 - 3	1 - 8		ALS	89.4		
Number of Incidents	7,142	142,296	366,590		BLS	143.7		
Avg Resp Time MM:SS	05:13	07:01	10:19					
Ambulance Runs	14,802	173,881	419,852		TOTAL	233.1		
	Segment							
	2	3	4	5	6	7	8	
Number of Incidents	83,484	51,670	71,787	61,991	56,465	33,238	813	
Ambulance Runs	99,131	59,948	79,270	67,920	61,424	35,242	2,115	

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.