



Bill de Blasio  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Manhattan Performance Indicators

05/01/14 - 05/31/14

<b>Manhattan Ambulance Incidents &amp; Runs</b>							
	<b>Segment</b>			<b>Ambulance Tours</b>			
	1	1 - 3	1 - 8		ALS	85.3	
<b>Number of Incidents</b>	475	10,158	29,324		BLS	139.9	
<b>Avg Resp Time MM:SS</b>	04:37	06:25	09:01				
<b>Ambulance Runs</b>	975	12,180	32,830		TOTAL	225.3	

  

	<b>Segment</b>						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	5,981	3,702	5,547	5,928	5,085	2,543	63
<b>Ambulance Runs</b>	6,928	4,277	5,975	6,349	5,406	2,734	186

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.