



Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Salvatore J. Cassano
Commissioner

Manhattan Performance Indicators

03/01/14 - 03/31/14

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	85.3	
Number of Incidents	455	9,272	27,448		BLS	139.2	
Avg Resp Time MM:SS	04:35	06:20	08:34				
Ambulance Runs	925	11,210	30,507		TOTAL	224.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	5,472	3,345	5,103	5,555	5,133	2,331	54
Ambulance Runs	6,370	3,915	5,412	5,878	5,417	2,435	155

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.