



FIRE DEPARTMENT

City of New York

Statistics



Michael R. Bloomberg
Mayor

Manhattan Performance Indicators

Salvatore J. Cassano
Commissioner

01/01/12 - 12/31/12

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	80.2	
Number of Incidents	4,886	108,015	316,357		BLS	133.6	
Avg Resp Time MM:SS	04:39	06:17	08:44				
Ambulance Runs	10,085	129,367	350,976		TOTAL	213.8	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	63,555	39,574	83,007	53,741	45,945	24,873	776
Ambulance Runs	73,438	45,844	88,781	56,847	48,316	26,017	1,648

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.