



# FIRE DEPARTMENT

## City of New York

### Statistics



Michael R. Bloomberg  
Mayor

### Staten Island Performance Indicators

Salvatore J. Cassano  
Commissioner

01/01/11 - 12/31/11

Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	22.1	
<b>Number of Incidents</b>	1,254	20,541	52,348		BLS	35.4	
<b>Avg Resp Time MM:SS</b>	05:13	06:22	06:58				
<b>Ambulance Runs</b>	2,609	26,075	59,519		TOTAL	57.5	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	11,440	7,847	13,046	8,277	6,272	3,997	215
<b>Ambulance Runs</b>	14,165	9,301	13,858	8,626	6,524	4,174	262

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.