



FIRE DEPARTMENT

City of New York

Statistics



Michael R. Bloomberg
Mayor

Manhattan Performance Indicators

Salvatore J. Cassano
Commissioner

01/01/11 - 12/31/11

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	76.8	
Number of Incidents	5,265	114,017	303,889		BLS	129.4	
Avg Resp Time MM:SS	04:45	06:22	08:41				
Ambulance Runs	10,752	135,829	340,378		TOTAL	206.2	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	61,153	47,599	70,004	52,716	43,411	22,893	848
Ambulance Runs	70,763	54,314	75,951	56,465	46,337	24,419	1,377

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.