



FIRE DEPARTMENT

City of New York

Statistics



Michael R. Bloomberg
Mayor

Manhattan Performance Indicators

Salvatore J. Cassano
Commissioner

11/01/11 - 11/30/11

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	76.9	
Number of Incidents	425	9,216	24,826		BLS	130.5	
Avg Resp Time MM:SS	04:47	06:29	08:40				
Ambulance Runs	868	10,894	27,617		TOTAL	207.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,766	4,025	5,705	4,271	3,571	1,985	78
Ambulance Runs	5,481	4,545	6,187	4,570	3,765	2,099	102

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.