



# FIRE DEPARTMENT

## City of New York

### Statistics



Michael R. Bloomberg  
Mayor

### Manhattan Performance Indicators

Salvatore J. Cassano  
Commissioner

01/01/10 - 12/31/10

<b>Manhattan Ambulance Incidents &amp; Runs</b>							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	74.8	
<b>Number of Incidents</b>	4,914	111,640	301,008		BLS	125.3	
<b>Avg Resp Time MM:SS</b>	04:49	06:37	09:09				
<b>Ambulance Runs</b>	10,142	133,904	338,487		TOTAL	200.1	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	60,696	46,030	67,611	54,290	43,543	22,949	975
<b>Ambulance Runs</b>	70,738	53,024	73,870	58,280	46,717	24,083	1,633

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.