



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Nicholas Scoppetta
Commissioner

Queens Performance Indicators

May 2004

Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	65.2	
Number of Incidents	503	6,532	18,753		BLS	126.1	
Avg Resp Time MM:SS	05:42	07:07	08:04				
Ambulance Runs	1,109	8,853	21,839		TOTAL	191.3	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,023	2,006	4,865	3,412	2,556	1,324	64
Ambulance Runs	5,254	2,490	5,270	3,593	2,660	1,375	88

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.