



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Nicholas Scoppetta
Commissioner

CityWide Performance Indicators

Calendar Year 2004

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	318.4	
Number of Incidents	25,629	398,976	1,114,693		BLS	625.4	
Avg Resp Time MM:SS	05:22	06:49	07:53				
Ambulance Runs	55,865	525,431	1,282,397		TOTAL	943.8	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	253,145	120,202	243,333	210,729	178,249	78,678	4,728
Ambulance Runs	321,414	148,152	263,106	220,829	185,657	80,592	6,782

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

- ALS Ambulance:** Advanced Life Support staffed with Paramedics.
- BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.