



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Nicholas Scoppetta  
Commissioner

## CityWide Performance Indicators

### October 2004

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	329.1	
<b>Number of Incidents</b>	2,308	35,196	94,629		BLS	623.0	
<b>Avg Resp Time MM:SS</b>	05:19	06:43	07:44				
<b>Ambulance Runs</b>	5,076	46,364	109,147		TOTAL	952.1	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	22,493	10,395	20,721	17,500	14,393	6,479	340
<b>Ambulance Runs</b>	28,410	12,878	22,331	18,344	14,940	6,557	611

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.