



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Nicholas Scoppetta
Commissioner

CityWide Performance Indicators

Calendar Year 2003

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	298.6	
Number of Incidents	26,406	402,652	1,109,287		BLS	623.1	
Avg Resp Time MM:SS	05:28	07:01	08:10				
Ambulance Runs	57,796	531,170	1,283,415		TOTAL	921.7	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	259,085	117,161	242,525	204,816	175,661	78,752	4,881
Ambulance Runs	329,756	143,618	264,425	215,993	184,031	81,172	6,624

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4 - 8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.