

GIVING THE HOMELESS THE KIND OF CHANGE THEY CAN REALLY USE



NYC
Department of
Homeless Services

A Pocket Guide Accessing Homeless Services



33 Beaver Street
New York, NY 10004
www.nyc.gov/dhs
1-800-994-6494
(English/Español)

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- Get help for yourself, your family, or someone in need on the street. Ask the 311 operator for the following:
- Information on accessing shelter services including directions to family and single adult intake centers, or
 - Mobile street outreach services to request that an outreach team visit an individual in need on the street.

CALL 311

SHELTER INTAKE CENTERS

WHO	WHERE TO GO
Adult men	30th Street: 400-430 E. 30th St./ 1st Ave., Manhattan; Subway: 6 to 28th St.
Adult women	Franklin Shelter: 1122 Franklin Ave., Bronx; Subway: 2 to 149th St., then # 55 bus to 166th St. and 3rd Ave. Help Women's Center: 116 Williams Ave., Brooklyn; Subway: C to Liberty Ave.
Adult families with no children under 21 years old	Adult Family Intake Center (AFIC): 400-430 E. 29th St., Manhattan; Subway: 6 to 28th St.
Families with children under 21 AND pregnant women	Prevention Assistance and Temporary Housing Office (PATH): 346 Powers Ave., Bronx; Subway: 6 to Cypress Ave.

24-HOUR DROP-IN CENTERS FOR ADULTS

John Huess House	42 Beaver St. in Lower Manhattan; Subway: J/M/Z to Broad, 4/5 to Bowling Green, N/R to Whitehall St.
Mainchance	120 E. 32nd St. in East Midtown; Subway: 6 to 33rd St.
Peter's Place (over 55)	123 W. 23rd St. in Chelsea; Subway: 1 to 23rd St.
Open Door	402 W. 41st St. in West Midtown; Subway: 1/2/3/A/C/E to Port Authority
Olivieri (women only)	257 W. 30th near Penn Station; Subway: 1/2/3/A/C/E to 34th St.
The Gathering Place	2402 Atlantic Ave. in Brooklyn; Subway: A to Broadway Junction
Project Hospitality	25 Central Ave. in Staten Island; Subway: No subway service
The Living Room	890 Garrison Ave. in the Bronx; Subway: 6 to Hunt's Point