



**ANSWERS TO THE MOST FREQUENTLY ASKED QUESTIONS ABOUT  
THE TRANSFER OF THE SENIOR CITIZEN  
RENT INCREASE EXEMPTION FROM  
THE DEPARTMENT FOR THE AGING (DFTA)  
TO THE DEPARTMENT OF FINANCE  
ON SEPTEMBER 18, 2009**

**1: Why was this program transferred to the Department of Finance from the Department for the Aging?**

The Department of Finance has access to information that DFTA does not, and this will allow Finance to make the application process easier and faster for applicants. For example, seniors will no longer have to provide a copy of their birth certificate or tax returns with their application.

**2: What changed on September 18, 2009?**

There is a new, combined application for SCRIE and DRIE, a similar program for people with disabilities. It is available online at [nyc.gov/finance](http://nyc.gov/finance) and by calling 311.

**3: Where should the new application be sent?**

The mailing address is: SCRIE Exemption Unit, NYC Department of Finance, 59 Maiden Lane, 19th Floor, New York, NY 10038. The fax number is (212) 232-1757.

**4: Have the rules changed for how to qualify for SCRIE?**

No. The rules to qualify remain the same. On July 1, 2009, the income eligibility limit increased from \$28,000 to \$29,000.

**5: If seniors are denied the benefit, can they still appeal?**

Yes. Seniors can appeal denials with Finance.

**6: Who will help seniors who have questions about whether they qualify for SCRIE?**

Seniors can still call 311 for answers to questions about whether they qualify. As necessary, 311 will continue to refer callers to senior centers that already provide case assistance.

**7: Who will contact seniors after they apply for SCRIE?**

DFTA will contact seniors who applied for SCRIE before September 18, 2009. Finance will contact seniors who apply for SCRIE starting September 18, 2009.

**8: Whom can seniors call to ask about the status of their SCRIE application?**

311 will continue to answer questions about the status of SCRIE applications.

**9: Which City agency will meet with community groups and other organizations to discuss SCRIE?**

DFTA will continue to promote SCRIE and other benefits at senior centers and community-based events around the City.