

Red Light Camera Paying Or Disputing Your Notice Of Liability



NYCTM
Finance

Dispute a Red Light Camera Notice of Liability

You may dispute your NOL by mail or in person.

By Mail

- Return the Notice of Liability
- Attach a letter, explaining why you should be found not guilty of the violation, and
- Attach copies of any evidence you wish to present

Evidence can include, but is not limited to:

Notarized Witness Statements; Photographs; Repair Bills
Police Reports; Department of Motor Vehicles; or,
Insurance Company Reports; Towing Bills



Mail your request and evidence to the following address:

New York City Department of Finance, Red Light Camera Unit
66 John Street, 3rd floor
New York, NY 10038

Receiving Your Decision

The Administrative Law Judge's decision will be sent to you by mail after your case is reviewed.

In-Person

Visit any Finance Business Center. Hearings are held on a first-come, first-served basis.

Appeal a Red Light Camera Notice of Liability Decision

The Administrative Law Judge may find you guilty. But, you have the right to appeal this hearing decision if you believe a judicial error was made.

To request an appeal, file a Red Light Camera Notice of Appeal form within 30 days of the Administrative Law Judge's hearing decision. Visit Finance online at nyc.gov/finance to download the form. Complete this Notice of Appeal form and enclose a copy of the Notice of Liability with copies of evidence you believe can help you. On this form, tell us if you want an In-Person Appeal or an Appeal by Mail. Mail to the address listed on the form. If you select an In-Person Appeal, you will be notified of the date and time.

IMPORTANT DETAILS TO REMEMBER

- Pay the amount due from the original hearing decision
- Complete the Notice of Appeal form within 30 days of the original hearing decision and send to the Appeals Board
- Appear for your scheduled hearing appointment. If you cannot make it please let Finance know 3 days prior to your appointment.

Red Light Camera Notice of Liability

When a vehicle is photographed going through a red light, the New York City Department of Transportation will issue a Notice of Liability (NOL). The Department of Finance (Finance) collects and processes NOL payments.

How to Pay

All payments must be made with United States (US) currency. Checks or credit card payments drawn on foreign banks will not be accepted. A \$25.00 penalty is added to the original fine if the payment is more than 30 days past due. Make sure you pay the total currently due within 30 days of receiving the notice to avoid additional penalties.

Pay Online

Visit Finance online at nyc.gov/finance to pay using your Mastercard/Visa credit or debit card.

Pay In-Person

Visit Finance at any one of the following locations:

Manhattan Business Center 66 John Street New York, NY 10038	Hours: 8:30am - 4:30pm Monday-Friday (Closed Public Holidays)
Bronx Business Center 3030 Third Avenue Bronx, NY 10455	Hours: 8:30am - 4:30pm Monday-Friday (Closed Public Holidays)
Brooklyn Business Center Brooklyn Municipal Building 210 Joralemon Street Brooklyn, NY 11201	Hours: 8:30am - 4:30pm Monday-Friday (Closed Public Holidays)
Queens Business Center 144-06 94th Avenue Jamaica, NY 11435	Hours: 8:30am - 4:30pm Monday-Friday (Closed Public Holidays)
Staten Island Business Center 350 St. Marks Place Staten Island, NY 10301	Hours: 8:30am - 4:30pm Monday-Friday (Closed Public Holidays)

Pay By Mail

You may mail a check or money order drawn on a US bank to the following address (do not send cash):

New York City Department of Finance, Red Light Camera Unit
PO Box 3674, Church Street Station
New York, NY 10008-3674

It is very important to put the Notice of Liability number on your payment, as well as your license plate number and state of registration. Please keep copies for your records.

Appeals Determination

When the Appeals Board hears an appeal, they can make one of several rulings:

- Uphold the original guilty decision
- Change the original hearing decision
- Reverse the hearing decision and find you not guilty
- Return the case for a completely new hearing, or
- Decide there was no issue on which to base your appeal, in which case the original guilty decision remains

The Appeals Board ruling will be mailed to you. It will not be given to you after an in-person appeal hearing. If the appeal results in a reduction of the fine or a dismissal of the Notice of Liability, Finance will automatically mail a refund of the amount paid within 30 days.

Red Light Camera Refunds

If you are requesting a refund of any amount, you must complete and submit a *Red Light Refund Form*. Visit nyc.gov/finance to download a form.

CUSTOMER ASSISTANCE

BY PHONE:

For more information call 212-504-4080 or call 311.
Outside New York City call 212-NEW-YORK
or 212-639-9675. TTY/TTD access for hearing-impaired
call 212-504-4115.

EMAIL:

To email inquiries visit the Finance website at nyc.gov/finance. Select Contact Finance from the left sidebar on the Home Page and choose:
Email/Parking and Vehicles/Parking Tickets.

ONLINE:

For more information or to download forms discussed
in this brochure visit Finance at nyc.gov/finance