HIICAP OFF SITE LOCATIONS

Health Insurance Information Counseling & Assistance Program

SPONSORED BY

NEW YORK CITY DEPARTMENT FOR THE AGING
2 Lafayette Street, 9th Floor, Between Duane & Reade Streets
New York, NY 10007

HIICAP SITES:

Sponsored by:
NYC Department for the Aging – HIICAP
In Alphabetical Order

Site Name and Contact Information	Borough/Serving Community Language	Site Name and Contact Information	Borough/Serving Community Language
BAYSIDE SENIOR CENTER 21-15 Horace Harding Expressway Bayside, NY 11364 718-225-1144 **HIICAP Counselor Available:** Monday - Wednesday 10:00 a.m. – 4:00 p.m. By appointment **Linda Gordon**	**QUEENS** Language served: English	**LINCOLN HOUSE SENIOR CENTER** 303 West 66th Street New York, NY 10023 212-875-8958 212-602-4180-HIICAP Office **HIICAP Counselor Available:** Monday By appointment only **Janet Dore**	**MANHATTAN** Languages served: English
Rego Park Senior Center 9329 Queens Blvd. Rego Park, NY 11374 718-896-8511 **HIICAP Counselor Available:** Tuesdays 10:00 a.m. – 2:00 p.m. **Myron Eskenazi**	**QUEENS** Language served: English	**HEALTH OUTREACH** 420 E. 76th Street New York, NY 10021 212-746-4351 **HIICAP Counselor Available:** Wednesday 9:30 a.m. – 12:30 pm. By appointment **Elaine Gannon**	**MANHATTAN** Languages served: English
ELMHURST HOSPITAL **Volunteer office** 79-01 Broadway Queens, NY 11373 718-334-2751 **HIICAP Counselor Available:** Monday 9:30 a.m. – 2:00 p.m. By appointment **Roseann Piser**	**QUEENS** Languages served: English, Spanish	**SCIENCE, INDUSTRY & BUSINESS LIBRARY (SIBL)** 88 Madison Avenue New York, NY 10016 212-602-4392 www.nypl.org/moneymatters **HIICAP Counselor Available:** By appointment **Mary Jamison**	**MANHATTAN** Languages served: English
GODDARD RIVERSIDE SENIOR CENTER 593 Columbus Avenue New York, NY 10024 212-873-6600 **HIICAP Counselor Available:** Thursday By appointment **Richard Thomas**	**MANHATTAN** Languages served: English	**STEIN SENIOR CENTER** 204 E. 23rd Street New York, NY 10010 646-395-8083 **HIICAP Counselor Available:** Wednesday By appointment **Mary Louise Flood**	**MANHATTAN** Languages served: English

HIICAP SITES CONTINUED:

Site Name and Contact Information	Borough/Serving Community Language	Site Name and Contact Information	Borough/Serving Community Language
WEST NEW BRIGHTON LIBRARY 976 Castleton Avenue Staten Island, NY 10310 718-442-1416 **HIICAP Counselor Available:** Fridays 12:00 - 4:00 By appointment **Peter Koehler**	**STATEN ISLAND** Languages served: English	**PENN SOUTH SR. CENTER** 290 9th Avenue New York, NY 10001 212-243-3670 **HIICAP Counselor Available:** Monday - Wednesday 10:00 a.m. – 4:00 p.m. By appointment **Ghenia Websterss**	**MANHATTAN** Languages served: English

MEDICARE
INFORMATION & ENROLLMENT CENTERS

Health Insurance Information Counseling Assistance Program (HIICAP) at the New York City Department for the Aging (NYC DFTA)

This list includes HIICAP Community Sites that are available to help with all Medicare related topics.

Please call 311 and ask for HIICAP

Alternatively
Counselors are available
Monday – Friday 9:00AM – 4:30PM
At the NYC Department for the Aging's
HIICAP Unit

(212) 620-4180; our email is HIICAP@aging.nyc.gov

HIICAP Enrollment & Information Centers:

****All Sites are Wheelchair-accessible****

Sponsored by:

NYC Department for the Aging – HIICAP

BRONX

(See pages: 14-15 for traveling directions)

Site Name and Contact Information	Serving Community District	Site Name and Contact Information	Serving Community District
Neighborhood SHOPP 953 Southern Blvd. STE. 205 Bronx, NY 10459 **718-620-4650** Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**1, 2, 3, 4, 5, 6, 7, 9** Languages served: English, Spanish	**RAIN Boston East Neighborhood Senior Center** 3450 Boston Road Bronx, NY 10469 **718-654-9200** Monday-Friday 8:00 a.m. – 4:00 p.m. By appointment	**11, or 12** Languages served: English, Spanish
R.A.I.N. Boston Road Neighborhood Senior Center 2424 Boston Road Bronx, NY 10467 **718-547-8827** Monday – Friday 8:00 a.m. – 4:00 p.m. By appointment	**7, 11, 12** Languages served: English, Spanish	**R.A.I.N. Boston Secor Neighborhood Senior Center** 3540 Bivona Street Bronx, NY 10475 **718-671-8550** Monday-Friday 8:00 a.m. – 4:00 p.m. By appointment	**10 or 12** Languages served: English, Spanish
R.A.I.N. Middletown Neighborhood Senior Center 3035 Middletown Road Bronx, NY 10461 **718-822-0486** Monday – Friday 8:00 a.m. – 4:00 p.m. By appointment	**9, 10 or 11** Languages served: English, Spanish	**R.A.I.N. One Stop Services for the Elderly** 1380 Metropolitan Avenue Bronx, NY 10462 **718-239-4358** Monday – Friday 8:00 a.m. – 4:00 p.m. By appointment	**9, 10, 11** Languages served: English, Spanish
R.A.I.N. Parkchester Neighborhood Senior Center 1380 Metropolitan Avenue Bronx, NY 10462 **718-597-9220** Monday-Friday 8:00 a.m. – 4:00 p.m. By appointment	**9, 10 or 11** Languages served: English, Spanish	**Riverdale Senior Center** 2600 Netherland Avenue Bronx, NY 10463 **718-884-5900** Monday – Friday 9:00 a.m. – 5:00 p.m. By appointment	**7, or 8** Languages served: English
Sister Annunciata Senior Center 243 East 204th Street Bronx, NY 10458 718-365-3725 Monday – Friday 8:00 a.m. – 4:00 p.m. By appointment	**2, 7, 8, 12, 26** Languages served: English, Spanish		

Bronx Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
10451	1, 3 or 4	10460	6, 9 or 11	10469	11 or 12
10452	1, 4 or 5	10461	9, 10 or 11	10470	12
10453	5 or 7	10462	9, 10 or 11	10471	8
10454	1	10463	7 or 8	10472	9
10455	1 or 2	10464	10	10473	9
10456	1, 3, or 4	10465	10	10474	2
10457	3, 4, 5, or 6	10466	12	10475	10 or 12
10458	5, 6 or 7	10467	7, 11 or 12	10803	12
10459	1, 2, 3 or 9	10468	5, 7 or 8		

BROOKLYN

(See pages: 14-15 for directions)

Site Name and Contact Information	Serving Community District	Site Name and Contact Information	Serving Community District
AMICO 138 Bay 20th Street Brooklyn, NY 11214 718-256-3445 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**7, 11, 12, 13, 14, 15** Languages served: English, Italian	**RAICES/ Times Plaza Senior Center** 460 Atlantic Avenue Brooklyn, NY 11201 718-694-0895 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**2, 6** Languages served: English, Spanish
Community Service Center of Greater Williamsburg (CSCGW) 378 Flushing Avenue Brooklyn, NY 11205 718-865-8278 x103 Monday – Thursday 10:00 am – 5:00 pm Call for Appointment	**2 or 3** Languages served: English, Spanish, Yiddish	**RAICES/Wyckoff Gardens Senior Center** 280 Wyckoff Street Brooklyn, NY 11217 718-237-1715 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**1, 2, 3, 6, 8, 9** Languages served: English, Spanish
Homecrest Community Services 1413 Avenue T Brooklyn, NY 11229 718-376-4036 Tuesday - Friday 9:00 a.m. – 3:00 p.m. By appointment	**11, 12, 13, 14, 15, 18** Languages served: English, Chinese	**Ridgewood Bushwick Senior Center** 555 Bushwick Avenue Brooklyn, NY 11206 (718) 821-0254 Monday – Thursday 9:00 am – 4:00 pm By appointment	**1, 2, 3, 4, 5, 16, 17** Languages served: English, Spanish, Chinese
Homecrest Community Services 7907 New Utrecht Avenue Brooklyn, NY 11214 718-621-7960 Thursday 8:00 a.m. – 3:00 p.m. By appointment	**10, 11, 12, 13** Languages served: English, Chinese	**United Jewish Organization of Williamsburg** 32 Penn Street Brooklyn, NY 11211 718-643-9700 Monday – Thursday 10:00 a.m. – 4:00 p.m. By appointment	**1, 2** Languages served: English, Hungarian, Yiddish
JCC of Greater Coney Island 3001 West 37th Street Brooklyn, NY 11224 718-449-5000 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**10, 11, 12, 13, 14, 15** Languages served: English, Spanish, Russian, Hebrew		

Brooklyn Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
11201	2, or 6	11214	11 or 13	11226	9, 14,
11203	9	11215	6 or 7	11228	10 or 11
11204	11 or 12	11216	3 or 8	11229	14, 15
11205	2 or 3	11217	2, 6 or 8	11230	11, 12, 14 or 15
11206	1, 3 or 4	11218	7, 12 or 14	11231	6
11207	4, 5,	11219	2, 7, 10, 11, 12	11232	6, 7 or 12
11208	5	11220	7,10 or 12	11233	3, 8 or 16
11209	10	11221	1, 3 or 4	11234	18
11210	14, 8	11222	1	11235	13 or 15
11211	1 or 2	11223	11, 13, 14 or 15	11236	1,
11212	13,	11224	13	11237	1 or 4
11213	3, 8 or 9	11225	9	11238	2, 3 or 6
				11239	5

MANHATTAN

(See pages: 14-15 for directions)

Site Name and Contact Information	Serving Community District	Site Name and Contact Information	Serving Community District
ACES/Community Service Society of New York 633 Third Avenue 10th Floor New York, NY 10017 212-614-5310 Monday - Wednesday 10:00 a.m. – 4:00 p.m. By appointment	**5, or 6** Language served: English	**JASA One Stop Senior Center** 475 Riverside Drive Suite 1846 New York, NY 10115 212-864-7900 Monday – Friday 10:00 a.m. – 2:00 p.m. By appointment	**4, 7, 9, 10** Languages served: English, Spanish, Creole
ARC Fort Washington Senior Center 4111 Broadway New York, NY 10033 (212) 781-5700 Monday - Friday 8:30 a.m. - 4:30 p.m. By appointment	**9, 10, 11, 12** Languages served: English, Spanish	**United Jewish Council of the East Side** 1517 Willett Street New York, NY 10002 212-233-6037 Friday 9:00 a.m. – 1:00 p.m. By appointment	**1, 2, 3, 4, 5, 6** Languages served: English, Spanish, Russian, Chinese, Yiddish
Chinese American Planning Council 165 Eldridge Street New York, NY 10002 212-431-7800 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**1, 2, 3** Languages served: English, Cantonese, Mandarin, Vietnamese, Tosishanese, Shanghainese	**United Jewish Council of the East Side** 235 East Broadway New York, NY 10002 212-233-6037 Monday – Thursday 9:00 a.m. – 2:00 p.m. Friday 9:00 a.m. – 1:00 p.m. By appointment	**2, 3, 4, 5, 6, 8** Languages served: English, Spanish, Russian, Chinese, Yiddish
Department for the Aging **Medicare Part D Help Center** 2 Lafayette Street, 9th Floor New York, NY 10007 (212) 602-4180 Monday – Friday 9:00 a.m. – 4:00 pm. By appointment	Languages served: **Call for availability** English Monday – Friday Spanish Tues & Thurs		

Manhattan Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
10001	4 or 5	10018	4 or 5	10033	12
10002	3	10019	4, 5 or 7	10034	12
10003	2, 3, 5 or 6	10020	5	10035	10 or 12
10004	1	10021	8	10036	4 or 5
10005	1	10022	5, 6 or 8	10037	10 or 11
10007	1	10023	4 or 7	10038	1 or 3
10009	3 or 6	10024	7	10039	10
10010	4, 5 or 6	10025	7 or 9	10040	12
10011	2, 4 or 5	10026	7 or 10	10048	1
10012	2	10027	9 or 10	10128	8 or 11
10013	1, 2 or 3	10028	8	10162	8
10014	2	10029	10 or 11	10278	1
10016	5 or 6	10030	9 or 10	10280	1
10017	5 or 6	10031	9 or 10	10281	1
		10032	9 or 12	10282	1

QUEENS

(See pages: 14-15 for directions)

Site Name and Contact Information	Serving Community District	Site Name and Contact Information	Serving Community District
Peter Cardella Senior Center 68-52 Fresh Pond Road Ridgewood, NY 11385 718-497-2908 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**2, 4, 5, 6, 9** Languages served: English, Spanish, Italian	**RAICES/Corona Senior Center** 102-47 43rd Avenue Corona, NY 11368 718-458-7259 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**3, 4, 5, 6, 7, 10, 11** Languages served: English, Spanish
Queens JCC 119-45 Union Turnpike Forest Hills, NY 11375 718-544-9033 Monday – Thursday 8:00 a.m. – 5:00 p.m. Friday 8:00 a.m. – 2:00 p.m. By appointment	**5, 6, 8, 9, 10, 12** Languages served: English, Russian, Spanish, Chinese	**Rego Park Senior Center** 93-29 Queens Boulevard Rego Park, NY 11374 718-896-8511 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**4, 5, 6** Languages served: English, Russian
RAICES/Astoria Senior Center 21-21 30th Drive Astoria, NY 11102 718-726-9642 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	**1** Languages served: English, Spanish	**Sunnyside Community Senior Center** 43-31 39th Street Sunnyside, NY 11104 718-784-6173 Monday – Friday 9:00 a.m. – 5:00 p.m. By appointment	1, 2, 3, 4 Languages served: English, Spanish

Queens Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
11004	1	11368	3, 4, 7 or 11	11422	9
11101	1 or 2	11369	3	11423	8 or 12
11102	1	11370	1 or 3	11426	11 or 12
11103	1	11372	3	11427	8, or 11
11104	2	11373	4, 5 or 6	11428	12
11105	1	11374	5 or 6	11429	12
11106	1	11375	6	11430	10
11109	2	11377	1, 2, 3, 4 or 5	11432	8 or 12
11354	7	11378	2 or 5	11433	12
11355	7	11379	5	11434	12
11356	7	11385	5	11435	8 or 12
11357	7 or 11	11411	5	11436	10 or 12
11358	7	11412	12	11691	10 or 12
11359	7	11413	12	11692	10 or 12
11360	7 or 11	11414	10	11693	10 or 12
11361	11	11415	9	11694	10 or 12
11362	11	11416	9	11695	10 or 12
11363	11	11417	9 or 10	11696	10 or 12
11364	11	11418	9 or 12	11697	10 or 12
11365	7, 8, or 11	11419	9 or 10	11001	1
11366	8	11420	10	11040	12
11367	6, 7	11421	9	11400	7

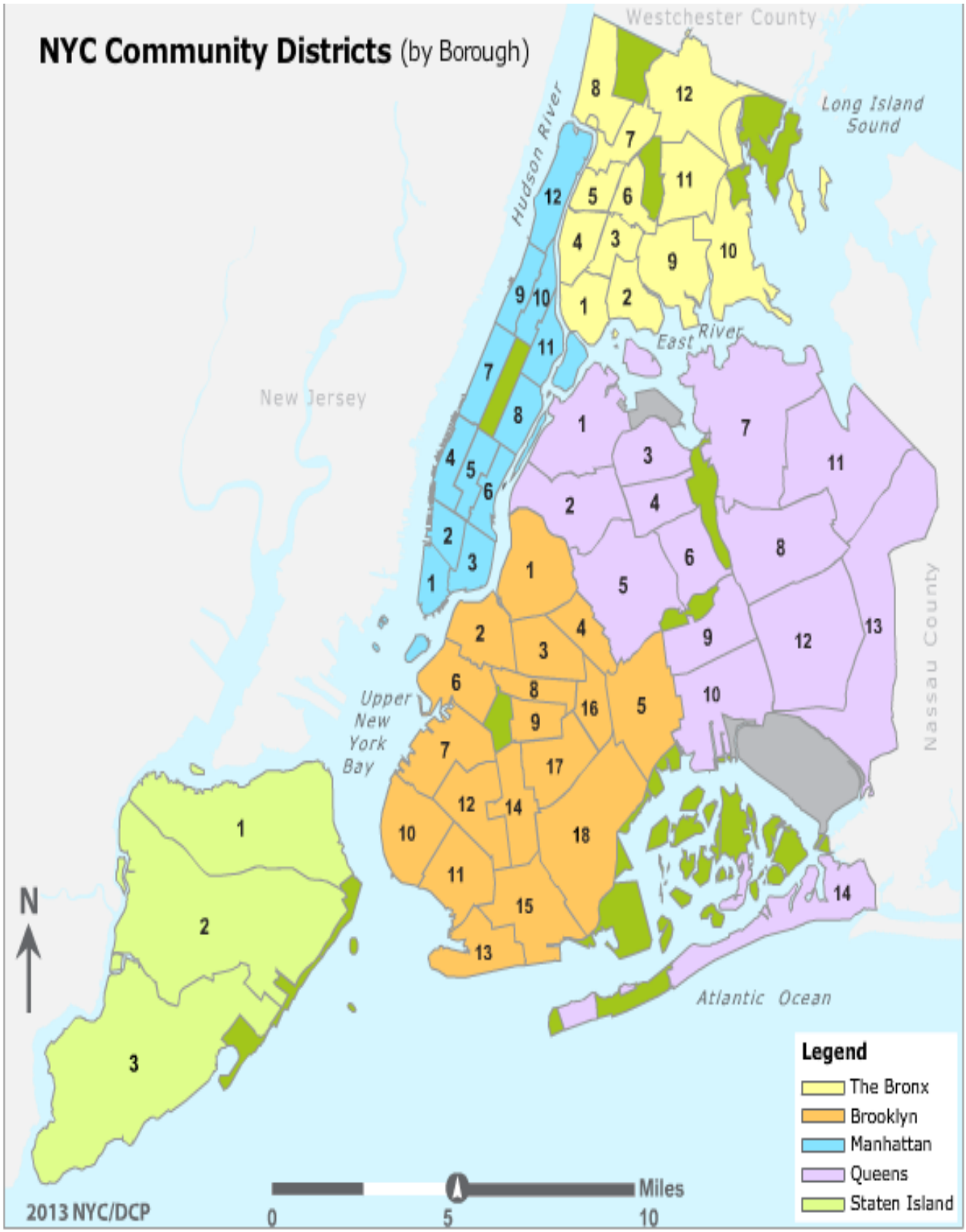
STATEN ISLAND

(See pages: 14-18 for directions and Map for Community District Codes)

Site Name and Contact Information	Serving Community District
JCC (Community Center of Staten Island) 1297 Arthur Kill Road Staten Island, NY 10312 718-475-5283 EXT. 3 Tuesday By appointment	**1, 2, 3** Languages served: English, Russian

Staten Island Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
10301	1, 2 or 3	10307	3
10302	1	10308	2 or 3
10303	2 or 3	10309	3
10304	1	10310	2 or 3
10305	2 or 3	10312	3
10306	2	10313	1
		10314	2 or 3


NYC Community Districts (by Borough)
Westchester County
Long Island Sound
Hudson River
East River
New Jersey
Upper New York Bay
Nassau County
Atlantic Ocean
N
Legend
The Bronx
Brooklyn
Manhattan
Queens
Staten Island
Miles
0
5
10
2013 NYC/DCP

DIRECTIONS TO ENROLLMENT & INFORMATION CENTERS

in alphabetical order

AGENCY	TRAIN	BUS	NOTES
ACES 633 Third Ave. 10th Floor New York, NY 10010	4, 5, 6 Train to 42nd Street Grand Central	M42, BxM1 to 3rd Avenue/E. 41st St	
ARC Fort Washington 4111 Broadway New York, NY 10033	A to 175th Street 1 to 168th Street	7, 100, M5, M4	
Bayside Senior Center 221-15 Horace Harding Expressway Bayside, NY 11364	E or F to Jamaica Center	Q27, Q30, QM5 to Springfield Blvd.	
Chinese American Planning Council (CPC) 165 Eldridge Street New York, NY 10002	J or Z to Bowery	B39 to Allen St. / Delancey Street	
Community Service Center of Greater Williamsburg (CSCGW) 378 Flushing Avenue Brooklyn, NY 11205	G to Court Square	B44 or B48 to Flushing Ave	
Goddard Riverside Senior Center 593 Columbus Ave. New York, NY 10024	1, 2, 3 to West 86th Street	M7 or M11 to Columbus Ave./W. 89th St	
Health OutReach 420 E. 76th Street New York, NY 10021	6 Train to East 77th Street (between York and First Avenues)	M15 to 1 Ave/E. 75th Street	
Homecrest Community Services 1413 Avenue T Brooklyn, NY 11229	Q Train to Avenue U Station	B3 Get off at Avenue U East 16th Street	
Homecrest Community Services 7907 New Utrecht Avenue Brooklyn, NY 11214	D to 79th Street	B4 to New Utrecht Ave & 79th Street B1 to 18th Ave & 79th Street	Center is across the street from New Utrecht HS
JCC Community Center of Staten Island 1297 Arthur Kill Road Staten Island, NY 10312	No Train	S56, S74, X17 or X17J to Arthur Kill Road/Woodrow Road	Only Buses or drive
JCC of Greater Coney Island 3001 West 37th Street Brooklyn, NY 11224	D, B, Q, F to Stillwell Avenue, transfer for the B36 – get off at West 37th	B36 to West 37th Street (last stop)	By car – Belt Parkway East to Exit 6, Cropsey Avenue

AGENCY	TRAIN	BUS	NOTES
Neighborhood SHOPP 953 Southern Blvd. Bronx, NY 10459	6 to Pelham Bay, Parkchester local to Hunt's Point Avenue 2, 5 to Simpson Street	BX19, BX4, BX5, BX6, BX27, BX35, BX11	
Peter Cardella Senior Center 68-52 Fresh Pond Road Ridgewood, NY 11385	M to Fresh Pond Road	B13 to Fresh Pond Road	
RAICES Corona Senior Center 102-47 43rd Avenue Corona, NY 11368	7 to 103rd Street	Q23 to 43rd Avenue & 102nd Street	
RAICES Times Plaza Senior Center 460 Atlantic Avenue Brooklyn, NY 11217	N, R, D to Pacific Street 2, 3, 4, 5, Q to Atlantic Avenue	B63 to Nevins Street & Atlantic Avenue	St. Marks Place turns into Wyckoff Street once you cross 3rd Avenue
RAIN Boston East Neighborhood Senior Center 3450 Boston Road Bronx, NY 10469	No Train	Bx30 to Boston Road/ Between Seymour Ave. & Fenton Avenue	Bx30 bus via Boston Rd / East Gun Hill Road
RAIN Boston Secor Neighborhood Senior Center 3540 Bivona Street Bronx, NY 10462	No Train	Bx30 to Boston Road/Bivona Street	Bx30 bus via Boston Rd / East Gun Hill Road
RAIN Boston Road Neighborhood Senior Center 2424 Boston Road Bronx, NY 10467	2 or 5 Train to Allerton Avenue	Bx39 to Waring Avenue/White Plains Road	
RAIN Middletown Neighborhood Senior Center 3035 Middletown Road Bronx, NY 10461	6 Train to Buhre Ave.		
RAIN One Stop Services for the Elderly 1380 Metropolitan Avenue Bronx, NY 10462	6 Train to Parkchester	Bx4A to Metropolitan Ave/Parkchester Road	
RAIN Parkchester Neighborhood Senior Center 1380 Metropolitan Avenue Bronx, NY 10462	6 Train to Parkchester	Bx4A to Metropolitan Ave/Parkchester Road	
Rego Park Senior Center 93-29 Queens Boulevard Rego Park, NY 11374	R or M to 63rd Drive	Q88 to Horace Harding/Junction Blvd.	

AGENCY	TRAIN	BUS	NOTES
Sister Annunciata Senior Center 243 East 204th Street Bronx, NY 10458	4 or D to Bedford Park	Bx1, Bx2 to Grand Concourse/E. 203rd Street	
Sunnyside Senior Center 43-31 39th Street Sunnyside, NY 11104	7 to 40th Street	Q32, Q60 to Queens Blvd./39th Place	
United Jewish Council of the East Side 1517 Willet Street New York, NY 10002	F to Delancy Street & transfer to M9 or M14A bus	M9 to Delancy Street & transfer to M14A & continue to Grand Street. Get off on Montgomery Street	
UJO of Williamsburg 32 Penn Street Brooklyn, NY 11211	A, C, or G to Tillary Street Jay Street	B67, B62 or B57 to Kent Ave./FlushingAve.	