

# WORKER SAFETY, PUBLIC HEALTH, AND ENVIRONMENTAL PROTECTION

Strategy	Progress to Date	Status
<b>Goal: Run the safest operations and capital program in the country with the best environmental compliance record of any large water and wastewater utility.</b>		
<b>21</b> Measure EHS performance and demand success.	In 2011, DEP implemented a new <i>Compliance and Continuous Improvement Policy</i> , which uses programmatic environmental health and safety (EHS) audits to better gauge EHS performance throughout the agency. EHS metrics are also included in agency-wide meetings.	Initiated 
<b>22</b> Integrate EHS compliance into every aspect of DEP operations and construction.	In 2011, we began training operations and EHS employees on a new compliance violation management system. This allows us to more quickly address non-reportable and reportable releases, track our progress in addressing root causes and communicate lessons learned and best practices. We also upgraded our EHS capital construction program, which now allows both DEP and the contractors we work with to be involved in the development, implementation, and measurement of EHS performance.	Partially Achieved 
<b>23</b> Ensure effective EHS training and education for all employees.	In 2011, we developed and/or offered computer-based trainings on Equal Employment Opportunity, Employee Concerns Procedures, EHS Right-to-Know for Managers and Office Employees, Family Medical Leave Act, Bed Bug Awareness, and Influenza Health and Safety Manager Training online. In September 2011, construction began on a facility that will provide hands-on training to field staff in the Bureau of Water and Sewer Operations. In 2012, DEP will offer classroom courses in Effective Workplace Communication, Supervisory Skills Training, and Workplace Violence refresher training.	Initiated 
<b>24</b> Encourage open, frequent, and candid communication about EHS issues.	DEP shares EHS information through its “Spotlight on Safety” feature in the electronic newsletter, <i>Weekly Pipeline</i> , and regularly distributes case studies of EHS incidents and scenarios in <i>EHS Matters</i> . Results from the second annual EHS Employee Survey indicate that 80% of DEP employees actively follow these regular publications, and a higher percentage of DEP employees report that they feel safe on the job, compared to last year. Due to increased EHS awareness and EHS program improvements, DEP has seen a significant improvement in total recordable illnesses and injuries, which have dropped by 42% year to date in FY12 compared to FY11.	Partially Achieved 