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Commissioner

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**ATTENTION:
DEPARTMENTAL INVESTIGATION OF METROPOLITAN NY
TOWING, AUTO BODY & SALVAGE ASSOCIATION**

Dear Tow Truck Company and/or Tow Truck Driver Licensee:

This letter notifies you that the Department of Consumer Affairs has opened an investigation of the Metropolitan NY Towing, Auto Body & Salvage Association. The scope of the Department's investigation includes whether the Association has counseled businesses to provide false information to the Department, whether it has improperly interfered with the business of some licensees in order to favor other towing businesses, and other fraudulent or illegal activities.

Effective immediately and pending the completion of the investigation, **YOU NEED TO KNOW THE FOLLOWING:**

- The Department will not accept any documents signed or delivered by Association Executive Director Norman Teitler, N. Richard Siegel, or any employee or agent of the Metropolitan NY Towing, Auto Body & Salvage Association acting as a representative of or otherwise on behalf of a license applicant, a current licensee, or an applicant to the DARP and ROTOW programs.
- On each and every occasion in which an employee or agent of the Association represents a tow business or tow driver in a hearing before the Department's Tribunal, the Department will present to the presiding Judge a copy of its letter to Norman Teitler advising him of this action and outlining the basis for the Department's investigation.
- **If you have evidence relevant to the Department's investigation of the Metropolitan NY Towing, Auto Body & Salvage Association, please feel free to contact me directly.**

PLEASE NOTE: This action does not prevent you from applying directly for any license or submitting any other documents to the Department, including, for example, renewal applications, applications to participate in DARP or ROTOW, change of ownership requests, and change of officer forms. The Department will continue to accept submissions from you or on your behalf in



many ways, including:

- personally in our Licensing Center at 42 Broadway (5th floor)
- [online](#) via the Department's Web site
- on your behalf from anyone you authorize to represent you other than an employee or agent of the Metropolitan NY Towing, Auto Body & Salvage Association

To learn more about the Administrative Tribunal process, you can review the Department's guide, *Administrative Hearings—A Guide for Businesses*, available [online](#). You can also call 311 and ask for "Administrative Hearing Guide" to receive a free copy.

We will notify you when the Department concludes its investigation.

Very truly yours,

Sanford M. Cohen

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