ABOUT SELECT BUS SERVICE

Select Bus Service (SBS) is New York City’s brand name for a package of improvements that result in faster and more reliable service on high-ridership bus routes. There are nine SBS routes currently operating in NYC.

Faster, more reliable bus service with off-board fare payment and roadway improvements

Reduced crashes due to pedestrian and traffic safety improvements

Increased ridership and customer satisfaction due to improved bus stops and amenities

Minimal effects on traffic speeds and volumes through better signal timing coordination and improved roadway design
BACKGROUND
Southern Brooklyn was identified with community participation in the NYCDOT/NYCT Bus Rapid Transit Phase II study (2009) as a corridor with long and slow bus trips, with some trips taking as long as 2 hours. The B82 serves over 32,000 daily riders.

KEY ISSUES
- Many parts of Southern Brooklyn are underserved by transit
- Buses are regularly delayed at bus stops and traffic signals, leading to slow and unreliable service
- Complex intersections contribute to high crash rates along the corridor

PROJECT GOALS
- Faster and more reliable bus service
- Reduced traffic conflicts between buses and other traffic
- Stronger transit connections to jobs, schools, and retail along Kings Highway and Flatlands Avenue
- Better transit service for neighborhoods far from the subway, with connections to six subway lines and the three highest-ridership bus routes in Brooklyn (B46, B6, and B44)
- Traffic and pedestrian safety upgrades in key Vision Zero priority locations and at complex intersections

COMMUNITY ENGAGEMENT
Community engagement for the project is ongoing and has included:
- Summer 2015: Kickoff meeting with elected officials and community board representatives
- Fall 2015: Interactions with bus riders at 24 B82 bus stops, reaching over 1,500 bus riders; Brooklyn Borough Service Cabinet Meeting presentation; meeting with Kings Highway BID
- Spring/Summer 2016: Continued engagement with elected officials, community boards, and other stakeholders

DATA COLLECTION
Extensive data collection and analysis along the corridor has been informing the development of the project, including the following:
- Traffic and bus volumes and speeds
- Sources of bus delays, bus running times, and on-time performance
- High-crash locations and Vision Zero priority intersections
- Bus ridership, including bus-to-subway and bus-to-bus transfers
- Over 1,500 comments from stakeholders on transit, traffic, and safety issues along the corridor, and opportunities for improvement
- Studies of traffic, parking, and delivery patterns

Data collection is ongoing, including a survey of the delivery needs of businesses along the corridor and a survey of shoppers’ travel patterns.

NEXT STEPS
- Continue to gather community input by meeting with stakeholder and community groups along the corridor
- Plan for SBS improvements along the corridor, including the development of a comprehensive street design

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